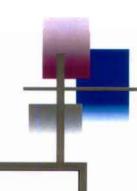
#### **EXHIBIT 1**

#### WestGroup Research

Television Viewing Habits of Hispanic Adults in Phoenix, Arizona



# Television Viewing Habits of Hispanic Adults in Phoenix, Arizona

Prepared for
NBC/Telemundo
and
Morrison & Foerster, LLC

November 19, 2004



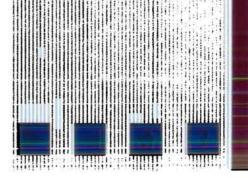
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#### How to Use This Report

- This report is prepared in a PowerPoint Slideshow format; in most cases, it is not necessary to have PowerPoint software installed on your PC to view the file.
- 2. To navigate through the report:
- 3. To exit, click 'Home', then 'Exit'.
- 4. To Print the report, exit the file, then print from Windows Explorer (highlight the file name, right click, select "Print").







(Click on section title to go directly to that section)

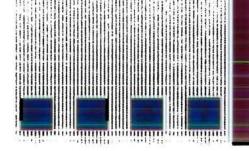
#### Background and Methodology

#### II. Summary of Findings

- Average Weekly Television Viewing
- Television Viewing by Demographic Segment
- Spanish Language Television Viewing
- Spanish-Language Proportion of TV Viewing by Segment
- Source for Local Television Programming
- Local Source by Language Spoken in Home
- Frequency of Watching Local Spanish TV Stations
- Reasons for Not Watching Channel 48 More Often
- Local Channel Reception Quality by Source of Programming
- Agreement With Various Statements re: Local Programming
- Sources for Local News
- Demographics of the Sample

#### III. <u>Appendix</u>



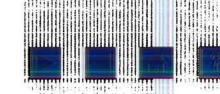




#### Background/Methodology

- Telephone survey of 500 Phoenix-area adults; potential respondents screened to interview only those of Hispanic/Latino descent, and where Spanish is spoken at least half the time in the household.
- Individual respondents were randomly chosen from a sample of Phoenix area telephone numbers.
- Surveys were completed during October and November, 2004.
- Margin of error for study is +/- 4.4% at 95% confidence level.
- A copy of the questionnaire used is attached to this report as Appendix A.
- Research conducted by WestGroup Research, Phoenix Arizona. Contact Dave Maddox, Senior Analyst, with questions regarding this study.



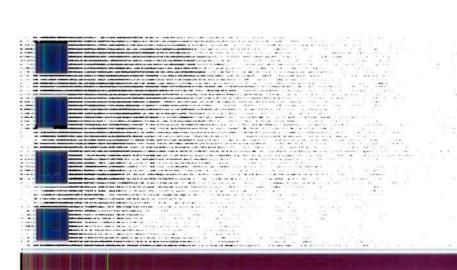






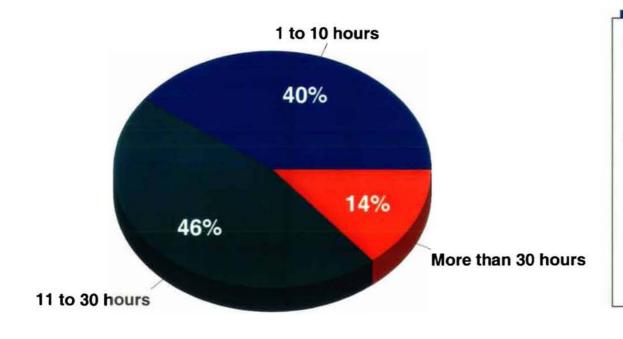
## **Summary of Findings**

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#### Average Weekly Television Viewing

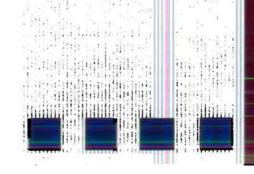


 40% of the sample reported watching television an average of 10 hours or less per week.

Another 46% watch between 11 and 30 hours of television per week, and the balance (14%) reported watching in excess of 30 hours per week.

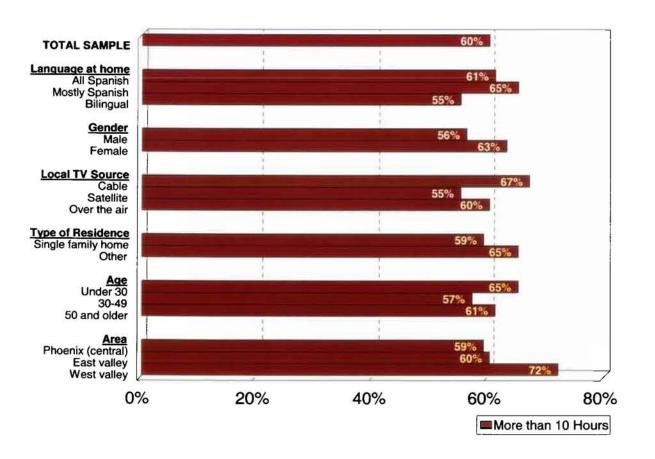
'In an average week, about how many hours do you spend watching television, including weekdays and weekends?'







#### Television Viewing by Demographic Segment



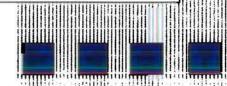
Spanish-dominant households were slightly more likely than bilingual households to watch more than 10 hours of TV per week.

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- Highest overall viewership is seen among those living in the West valley of Phoenix (72% watch more than 10 hours).
- Women reported watching more television than men, and those with cable TV also reported watching more than did those with other methods of receiving programming.

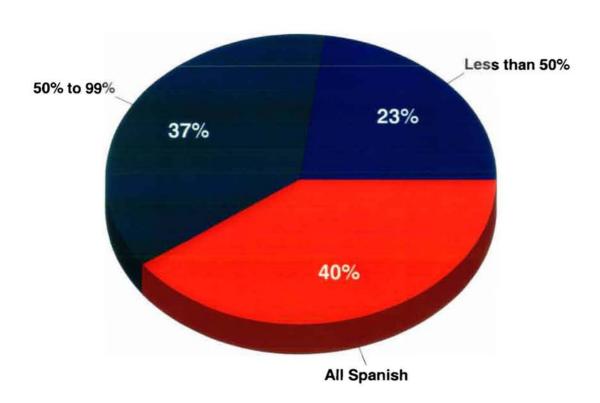
Percent of each segment watching more than 10 hours of television per week







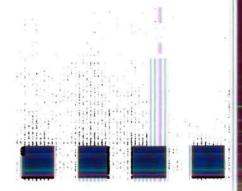
#### Spanish Language TV Viewing



- 40% of those surveyed reported that all their television viewing was comprised of Spanishlanguage programming.
- 23% reported that Spanish-language programming made up less than half of their TV viewing.

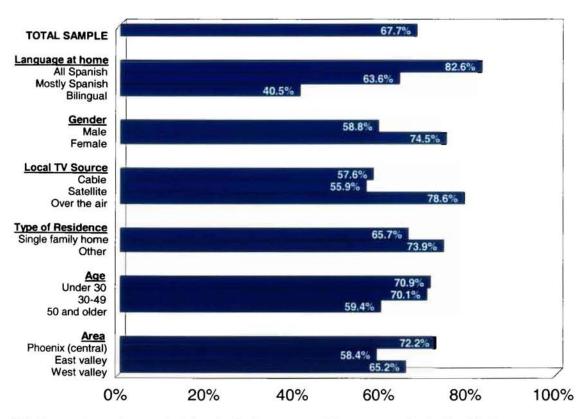
'What percentage of your television viewing is spent watching programming in Spanish?'







#### Spanish-Language Proportion of TV Viewing by Demographic Segment



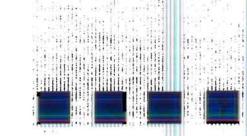
'What percentage of your television viewing is spent watching programming in Spanish?' (Average percentage by demographic segment)

The highest reported percentage of Spanishlanguage viewing is, not surprisingly, among those who report that All Spanish is usually spoken in the household.

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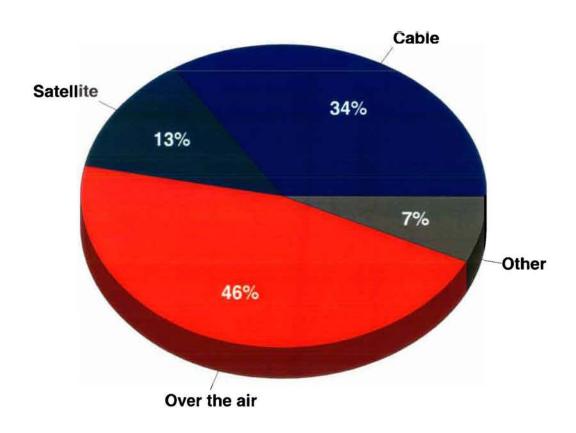
Other groups with aboveaverage proportions of Spanish viewing include those receiving local channels via 'over-the-air' method (78.6%), women (74.5%) and those living in an apartment or other nonsingle family residence (73.9%)







#### Source for Local Television Programming



- 46% of those surveyed receive their local television programming via over-theair broadcasts.
- 34% receive local programming via cable, and 13% via Satellite feed.

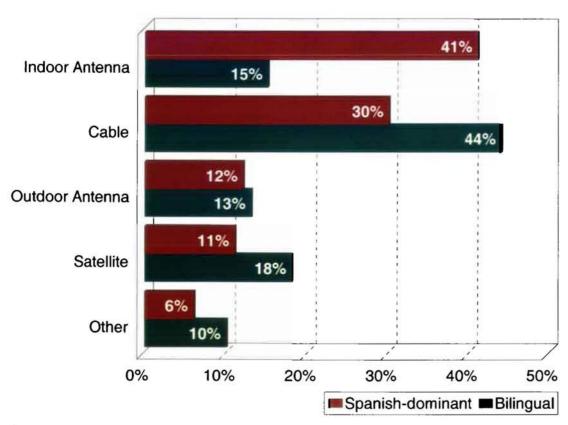
'Which of the following best describes how you receive your local television programming?'







#### Local TV Source by Language(s) Spoken in Home



Percent of Spanish-dominant and Bilingual households receiving local programming via each source.

- Spanish-dominant households are much more likely to receive local programming by over-theair sources, compared to bilingual households.
- Although the percentage of households using outdoor antennas is similar for both groups, 41% of Spanishdominant households receive programming through an indoor antenna, compared to just 15% for bilingual households.
- Spanish-dominant households are also less likely to receive programs via cable or satellite methods.

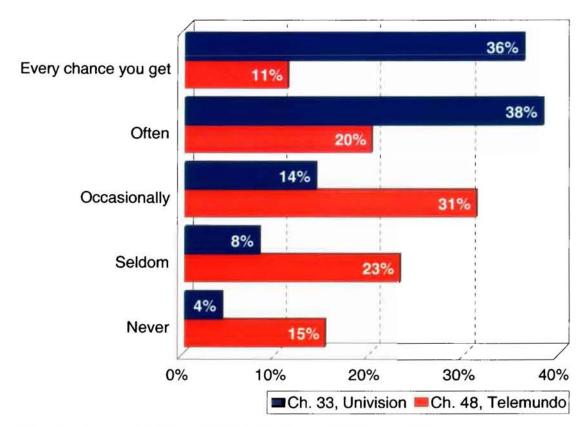




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#### Frequency of Watching Local Spanish-Language Stations



'How often do you watch (Channel 33, Univision/Channel 48, Telemundo)?'

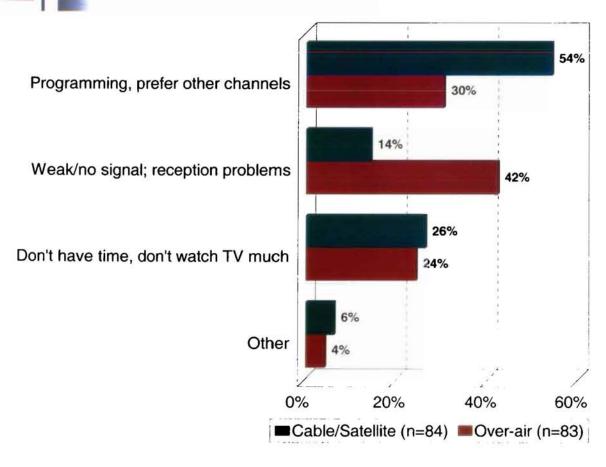


Respondents are much more likely to report watching Channel 33 (Univision), compared to Channel 48 (Telemundo). 76% of the sample reported watching Channel 33 at least 'Often', compared to only 31% for Channel 48.

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#### Reasons for Not Watching Channel 48 More Often

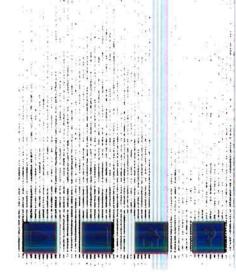


'Why don't you watch Channel 48 more often?' (Among those who 'seldom' or 'never' watch Channel 48)

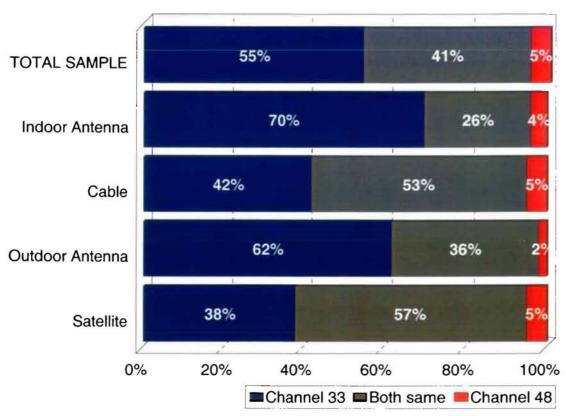


Although cable and satellite users cited programming preferences as reasons why they do not watch Channel 48 more often, those respondents with antennas were more likely to cite signal or reception problems as reasons for not watching Channel 48.

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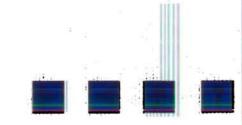


#### Local Channel Reception Quality by Source of Local Programming



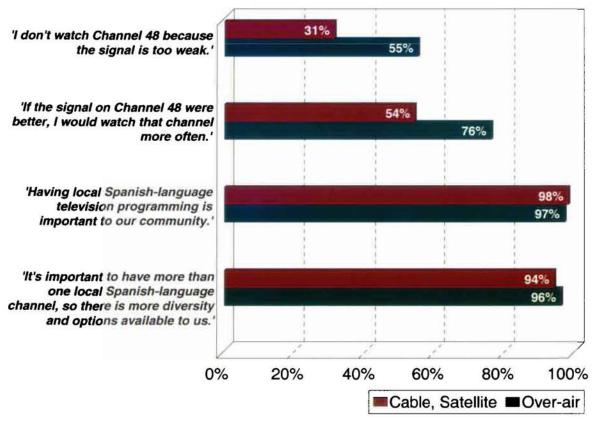
- 'In your opinion, on which channel do you receive better reception?'
- WEST GROUP RESEARCH

- Respondents were asked to state whether they usually receive better reception on Channel 33 or Channel 48. For the total sample, reported reception is better on Channel 33 by an 11 to 1 ratio.
- Among those using antennas for local reception, the disparity is much greater, with Channel 33 being reported stronger by more than a 20 to 1 ratio.





#### Agreement with Various Statements re: Local Spanish TV programming.



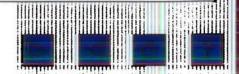
Percent of each group agreeing with each statement. ('Strongly Agree' + 'Agree')

Respondents were also asked to Agree or Disagree with various statements regarding local programming. Although agreement with generic statements was almost identical across source types. many more over-the-air recipients agreed with those statements about their viewership of Channel 48.

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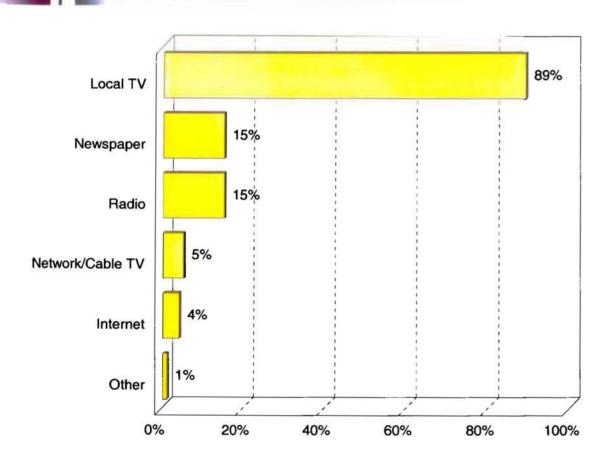
55% of antenna users agreed that they do not watch Channel 48 due to signal problems, and 76% agreed that they would watch the station more if the signal were better.







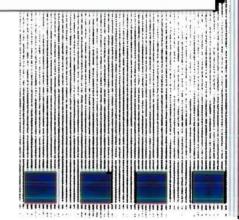
#### Sources for Local News



- 'From what sources do you get your news on a daily basis? Any others?' (Multiple responses permitted)
- WESTGROUP RESEARCH
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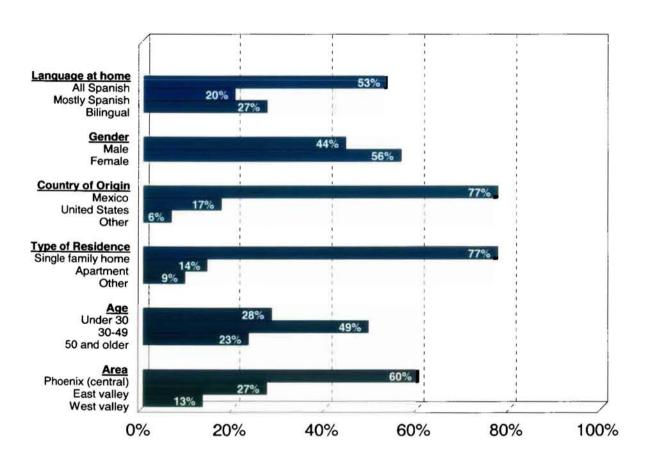
Local television
programming is clearly
the dominant source of
news and information
for this audience, with
89% stating they use
that medium.

15% also reported using the newspaper and radio often, 5% stated they use network or cable TV for news, and 4% use the Internet.



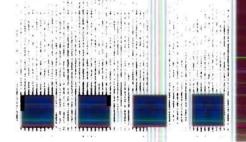


#### Demographics of the Sample



The table at left provides data on a variety of demographic and other characteristics of the sample.





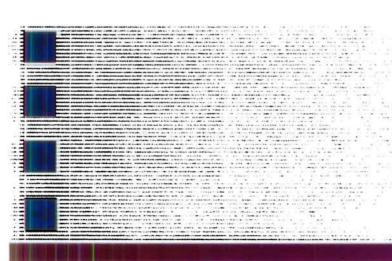
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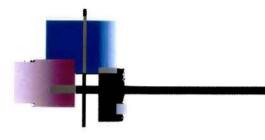




### Appendix:

**Survey Questionnaire** 





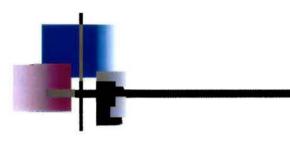
#### Questionnaire Page 1

This is not a telemarketing call, we're only interested in your opinions about different issues related to television broadcasting in the Phoenix area. The survey will only take about 5 minutes, and we would very much like to include your opinions in the study.			
(PROGRAMMING: PLEASE INCLUDE RESULTS FOR ALL SCREENER QUESTIONS IN THE DATA FILE)			
SCR 1: Are you 18 years of age or older? (IF NO, ASK TO SPEAK WITH ADULT 18 OR OLDER; IF NONE AVAILABLE, THANK AND TERMINATE)			
SCR 2: Are you of Hispanic or Latino descent?	ı		
(1) No → THANK AND TERMINATE (2) Yes-→ CONTINUE			
SCR 3: What language do you and your family speak most at home? Would you say you speak(READ LIST; ACCEPT ONLY ONE)			
Spanish all of the time Spanish more than English Spanish and English equally English more than Spanish OR, (THANK AND TERMINATE) English all of the time (THANK AND TERMINATE) (DO NOT READ) DK/Refused (THANK AND TERMINATE)			
SCR 4: Would you prefer to complete the survey in English or Spanish? (IF SPANISH, SWITCH TO SPANISH LANGUAGE.)			
What is your country of origin? (OPEN ENDED; DO NOT PROMPT)			
Argentina Belize Bolivia Brazil Colombia Costa Rica Chile Dominican Republic Ecuador El Salvador French Guiana			
Guatemala Guyana Honduras Mexico Nicaragua Panama Paraguay Peru Puerto Rico Spain			
— Continue	ı		



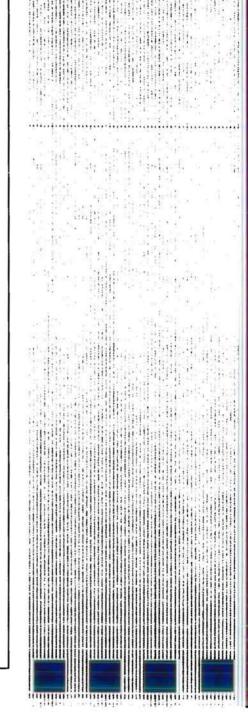
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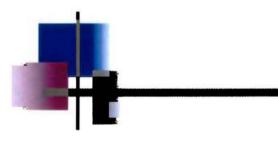


#### Questionnaire Page 2

	United	States	
	Uruguay Venezuela Other		
L			
	Do not	Know, Refused, No answer	
2)	In an average week, about how many hours do you spend watching television, including weekdays and weekends?		
3)	What percentage of your television viewing is spent watching programming in Spanish? (RECORD BETWEEN 1% AND 100%):		
4)	Which of the following best describes how you receive your local television programming?		
L	1.	Cable	
		Satellite	
		Over the air, using an antenna	
ı		Something else	
ı		(DO NOT READ) Don't know/refused	
(IF	NOT 'OVER	THE AIR', SKIP TO Q6)	
5)	(ASK ONLY antenna?	IF 'OVER THE AIR' IN Q4): Do you have an outdoor or indoor	
l	Ĭ.	Outdoor	
•	2.	Indoor	
	3.	DK/Refused	
6)	How often d	lo you watch Channel 33, Univision?	
l	1.	Every chance you get	
		Often	
	3.	Occasionally	
	4.	Seldom	
	5.	Never	
ı	6.	(DK,REFUSED)	
7)	How often o	lo you watch Channel 48, Telemundo?	
	1.	Every chance you get	
		Often	
	3.	Occasionally	
		Seldom	
	5.	Never	
	6.	(DK,REFUSED)	
(IF	1 TO 3 OR	5, SKIP TO Q9)	
8)		OM' OR 'NEVER'): Why don't you watch Channel 48 more often?	
	(OPEN-EN	DED; DO NOT READ CHOICES; RECORD BELOW)	







#### Questionnaire Page 3

- 1. Signal too weak; can't receive that channel; other signal-related answer
- 2. Programming: Don't like shows, prefer other channels, etc.
- 3. Don't have time, don't watch much TV at al, etc.
- 4. Other (RECORD VERBATIM):
- (0) In your opinion, on which channel do you receive better reception?
  - 1. Channel 33
  - 2. Channel 48
  - 3. Both the same
  - 4. (DK, NO ANSWER)
- 1) For each of the following statements, please tell me whether you Strongly Agree. Agree, Disagree, or Strongly Disagree with that particular statement: (ROTATE)

I don't watch Channel 48 because the signal is too weak.

If the signal on Channel 48 were better, I would watch that channel more often. Having local Spanish-language television programming is important to our

It's important to have more than one local Spanish-language channel, so there is more diversity and options available to us.

The following questions are for statistical purposes only:

- 2) From what sources do you get your news on a daily basis? Any others? (DO NOT READ LIST: CHECK ALL NAMED)
  - 1. Local Television
  - Network/Cable Television
  - 3. Internet
  - 4. Radio
  - Newspaper
  - 6. Other:
- 13) Do you currently live in a:

- 14) What is the zip code where you live? \_\_\_\_\_-
- 6) RECORD GENDER BY OBSERVATION: Male/Female

Those are all the questions I have, thank you very much for helping us with this survey.



